

Downloads

Some files, such as new versions of software for your LifeSize system, are periodically available for customers to download from the LifeSize FTP site. To download these files, follow these steps:

1. Determine the specific directory and filename you wish to download.
2. Access the LifeSize FTP site:
<ftp://support@ftp.lifesize.com>
3. Enter the following login information:
Login: support
Password: N!c3D4y#
4. Navigate to the specified directory, and select the desired file.
5. Download it to a local directory on your system.
6. To upgrade software downloaded from the FTP site, access the web configuration by opening a web browser and entering the URL that displays on the main page of your LifeSize system.
Note: You must have Flash installed and configured on your web browser. You can download Flash from www.macromedia.com.
7. Follow the upgrade process described in the User Guide for your LifeSize Video Communications System available from the Customer Support page of www.lifesize.com.

Note: Documentation in all supported languages is available from the Customer Support page of www.lifesize.com.